

Transfer of .CL domain names between Registrars

Transferring a .CL domain name is the change of the registrar by which operations for this domain name are performed before NIC Chile Registry.

To begin the transfer process, the customer must check that:

- The registration of the domain name is older than thirty (30) days and still valid.
- The request occurs at least five (5) days before the expiration date of the domain been transferred. After that date, requests will be denied.
- The domain name is not subject to some kind of lock and does not have any security configuration that prevents its transfer to another registrar. Domains under revocation process will not be transferred.

The procedure begins when the customer requests the authorization code to the current registrar of the domain name. The registrar then provides the 30-day, mandatory and necessary authorization code to initiate the transfer. The registrar must notify the other contacts of the domain that it received a request for an authorization code to change the registrar.

When the customer has received the authorization code, he/she generates the request of transfer of the domain through the new registrar. In this request he/she must inform the name of the domain and the respective authorization code.

As soon as NIC Chile Registry receives the transfer request from a registrar, it must verify that the authorization code is indeed valid and that there is no type of restriction or block on the domain.

After the corresponding validations, NIC Chile Registry will update the status of the domain to report that there is an ongoing transfer, for a period of five (5) days. At the same time, it will generate a message to the current registrar, communicating that a transfer has been requested for that domain. The current registrar must inform this to the registrant and to the administrative

contact of the domain, who will have a period of five (5) days to cancel the operation if desired. If the registrant or the administrative contact opposes the transfer within that period, the registrar must notify NIC Chile Registry within the same period, who will cancel the transaction; otherwise the transaction will run normally.

In case that the transfer operation is cancelled, NIC Chile Registry will remove the status of pending transfer and notify to the soliciting registrar that his/her request has been cancelled.

If a cancellation is not received within five (5) days, the change of registrar will be performed. NIC Chile Registry will remove the status of pending transfer to the domain, will extend the expiration date of the domain by one year (if possible), will notify the previous registrar that it has lost the administration of the domain, and will notify the new registrar that the transfer operation has been executed successfully. The domain name that has just been transferred will be blocked for new transfer requests for a period of thirty(30) days.

When a transfer is performed, the domain name keeps the registrant, contacts and DNS servers data that had before the transfer. Next, the new registrar should update them where necessary.